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INDEPENDENT AUDITOR'S REPORT

To the shareholders of
Sirma Group Holding JSC
135 Tsarigradsko shjosse blvd., Sofia

Report on the Audit of the Consolidated Financial Statements

Opinion

We have audited the financial statements of Sirma Group Holding JSC and its subsidiaries (the Group), which comprise the consolidated statement of financial position as at 31 December 2020 and the consolidated statement of profit or loss and other comprehensive income, the consolidated statement of changes in equity and the consolidated statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements give a true and fair view of the financial position of the Group as at 31 December 2020 and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS), as adopted by the EU and Bulgarian legislation.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are independent of the Company in accordance with the International Code of Ethics for Professional Accountants (including International Independent Standards) issued by the International Ethics Standards Board for Accountants (IESBA Code), together with the ethical requirements of Bulgarian Independent Financial Audit Act, and we have fulfilled our other responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter

We draw attention to Note 2 „Basis for the preparation of the consolidated financial statements", „Expected impact of Covid-19 on the Group's operations in 2021", where it is presented that an analysis was made of the potential effect of the ongoing Covid-19 crisis and an assessment of the risks associated with it. In view of the limitations that exist and the dynamics of the government measures taken, the management of the Group is not able to assess the exact quantitative parameters of the impact of the coronavirus pandemic on the future financial condition and results of its activities. The introduction of new highly restrictive measures over a long period of time could lead to a potential reduction in the volume of activity and revenues from sales of products and services. This, in turn, could cause a change in the carrying amounts of the Group's assets, which are determined in the consolidated financial statements when performing a number of judgments and assumptions by the management and reporting the most reliable information available at the date of estimates. Our opinion has not been modified on this issue.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the

consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Impairment testing of intangible assets, accounted for using the cost model	
Note 11 to the consolidated financial statements	
Key audit matter	How this matter was addressed during the audit
<p>Most of the revenue generated by the Group is due to the intangible assets owned by the Group. As at 31 December 2020, their carrying amount amounts to BGN 58 130 thousand. Intangible assets are subsequently measured at cost less accumulated amortization and impairment losses.</p> <p>At least annually, management analyses the recoverable amount of cash-generating assets and / or units. The purpose of this analysis is to determine whether it is necessary to recognize an impairment loss for intangible assets.</p> <p>In performing this analysis, determining the value in use, the Group's management, in cooperation with independent licensed appraisers, determines the expected future cash flows for each cash-generating unit and defines the appropriate discount factor in order to calculate the present value of these cash flows.</p> <p>We consider the valuation of intangible assets to be a key audit issue, as analyses performed by management require the use of significant judgments and assumptions regarding future gross gains, accumulated cash-generating units related to future events and circumstances. The use of different valuation methods, scenarios and assumptions may lead to different valuations of intangible assets.</p>	<p>During our audit, our audit procedures included, but were not limited to:</p> <ul style="list-style-type: none"> - review of the adopted accounting policy of the Group regarding the subsequent reporting of intangible assets and analysis of its compliance with applicable IAS / IFRS; - review of the determined useful life of the intangible assets and analysis of the appropriateness in its definition, including impact of Covid-19; - assessment of the key assumptions used by the management of the Group in determining the useful life of the assets, as well as their recoverable amount, including impact of Covid-19; - an assessment of the control over the output used to carry out the assessments and the review of the assessments by management; - verification and analysis of the qualification and independence of the independent appraisers used by the Group; - analysis of evaluations performed by licensed appraisers with the help of our internal expert appraisers; - analysis and evaluation of the applied evaluation methods, incl. assumptions and other key indicators, with the participation of our internal experts-evaluators; - comparison of historically achieved business results and forecasts made by management, as well as comparison with external data sources, where possible and appropriate; - performing independent impairment tests based on our knowledge of the nature and activities of the Group, as well as information on the specifics of its assets, taking into account external and internal indicators of impairment; - comparison of the results of the audit tests with the results of the assessment of the management of the Group; - assessment of the adequacy of the disclosures in the consolidated financial statements.

Impairment testing of goodwill	
Note 9 to the consolidated financial statements	
Key audit matter	How this matter was addressed during the audit
<p>As of 31 December 2020, the Group's goodwill amounts to TBGN 22 482.</p> <p>Our work has focused on the annual test for impairment of goodwill and the judgments used by management, as the valuation process is complex and the judgments are based on assumptions about future market and / or economic conditions. In determining the recoverable amount of cash-generating units, assumptions are used that include expected future cash flow projections, applicable discount factors and sensitivity analyzes.</p> <p>The Covid-19 pandemic has increased uncertainty about the economic outlook, which in turn has increased the complexity and uncertainty of management's assessments.</p>	<p>During our audit, audit procedures consisted of but are not limited to:</p> <ul style="list-style-type: none"> - assessment of the relevance of the key assumptions, including discount factors, expected growth and other key indicators, with the participation of our internal experts by comparing with average market indicators of companies with similar activity and with the current financial indicators of the Group; - an assessment of the adequacy of the disclosures in the consolidated financial statements, including the disclosures of key assumptions, judgments and sensitivities.

Information Other than the Consolidated Financial Statements and Auditor's Report Thereon

Management is responsible for the other information. The other information comprises the annual management report, including the consolidated corporate governance statement, prepared in accordance with Bulgarian Accountancy Act, but does not include the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or whether our knowledge obtained in the audit may indicate that there is a material misstatement or otherwise the other information appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with International Financial Reporting Standards (IFRS), as adopted by the EU and Bulgarian legislation, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and Bulgarian Independent Financial Audit Act will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of our audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
- conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern;
- evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

In addition to our responsibilities for reporting under ISAs, described above in section "Information Other than the consolidated financial statements and Auditor's Report Thereon", regarding annual management report, including the corporate governance statement, we have performed the additional procedures contained in the Guidelines of the professional organisation of certified public accountants and registered auditors in Bulgaria - Institute of Certified Public Accountants (ICPA). The procedures on the existence, form and contents of the other information have been carried out in order to state whether the other information includes the elements and disclosures in accordance with Chapter Seven of Bulgarian Accountancy Act, Article 100m, paragraph (10) in relation to Article 100m, paragraph (8), subparagraphs (3) and (4) of Bulgarian Public Offering of Securities Act, as well as Article 100m, paragraph 14 in relation to Article 116c, paragraph (1) of Bulgarian Public Offering of Securities Act.

Statement Pursuant to Article 37, Paragraph (6) of Bulgarian Accountancy Act

Based on the procedures performed, we describe the outcome of our work:

- (a) the information in the consolidated management report is consistent with the consolidated financial statements for the same reporting period;
- (b) the consolidated management report is prepared in accordance with the applicable legal requirements;
- (c) as a result of the acquired knowledge and understanding of the activities of the Group and the environment in which it operates, we have found no cases of material misrepresentation in the consolidated management report;
- (d) the consolidated corporate governance statement for the financial year contains the required information in accordance with the applicable legal requirements, including Article 100m, paragraph (8) of Bulgarian Public Offering of Securities Act;

Statement Pursuant to Article 100n, Paragraph (10) of Bulgarian Public Offering of Securities Act

Based on the procedures performed and our knowledge of the Group and the environment in which it operates, in our opinion, there is no material misstatement in the description of the main characteristics of the internal control system and of the risk management system of the Group in connection with the financial reporting process and also in the information pursuant to Article 10, paragraph 1, items "c", "d", "f", "h" and "i" of Directive 2004/25/EC of the European Parliament and of the Council of 21 April 2004 on takeover bids, which are included in the corporate governance statement, being a component of the annual consolidated management report.

Reporting Pursuant to Article 59 of Bulgarian Independent Financial Audit Act in relation to Article 10 of Regulation (EC) № 537/2014

In accordance with the requirements of Bulgarian Independent Financial Audit Act and in relation with Article 10 of Regulation (EC) № 537/2014, we report additionally the information as follows:

- Grant Thornton OOD was appointed as statutory auditor of the consolidated financial statements of Sirma Group Holding JSC for the year ended on 31 December 2020 by the general meeting of shareholders, held on 16 September 2020, for a period of one year.
- The audit of the consolidated financial statements of the Group for the year ended on 31 December 2020 has been made for the first year.
- In support of our audit opinion, we have provided a description of the most significant assessed risks of material misstatement, a summary of the auditor's response and where relevant, key observations arising with respect to those risks in the section „Key audit matters“ of this report.
- We confirm that our audit opinion is consistent with the additional report to the audit committee, which was provided in accordance with Article 60 of Bulgarian Independent Financial Audit Act.
- We declare that prohibited non-audit services referred to in Article 64 of Bulgarian Independent Financial Audit Act were not provided.
- We confirm that we remained independent of the Group in conducting the audit.
- For the period for which we were engaged as statutory auditors, we have not provided any other services to the Group and its controlled undertakings in addition to the statutory audit

Mariy Apostolov
Managing partner

Grant Thornton Ltd.
Audit firm

28 April 2021
Bulgaria, Sofia, 26, Cherni Vrah Blvd



Gergana Mihaylova
Registered auditor responsible for the audit